Todd M. Friedman (216752) Darin Shaw (251037) Law Offices of Todd M. Friedman, P.C. 369 S. Doheny Dr. #415 Beverly Hills, CA 90211 · Phone: 877 206-4741 Fax: 866 633-0228 tfriedman@attorneysforconsumers.com dshaw@attorneysforconsumers.com Attorney for Plaintiff 8 9 10 11 HUGO SOTO, 12 13 Plaintiff, 14 VS. 15 16 LLC, 17

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JUL 2 2 2011

CENTRAL DISTRICT OF CALIFORNIA BEPUTY

## UNITED STATES DISTRICT COURT FOR THE CENTRAL DISTRICT OF CALIFORNIA

HUGO SOTO,

Plaintiff,

vs.

Cape Nov 11-6056RZ

COMPLAINT FOR VIOLATION

OF FEDERAL FAIR DEBT

COLLECTION PRACTICES ACT

AND ROSENTHAL FAIR DEBT

CREDITORS FINANCIAL GROUP

COLLECTION PRACTICES ACT

AND ROSENTHAL FAIR DEBT

COLLECTION PRACTICES ACT

Defendant.

#### I. INTRODUCTION

1. This is an action for damages brought by an individual consumer for Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. §1692, et seq. (hereinafter "FDCPA"), and the Rosenthal Fair Debt Collection Practices Act, Cal Civ Code §1788, et seq. (hereinafter "RFDCPA"), both of

which prohibit debt collectors from engaging in abusive, deceptive, and unfair practices.

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II. JURISDICTION

2. Jurisdiction of this Court arises under 15 U.S.C. §1692k (d).

### III. PARTIES

- 3. Plaintiff, Hugo Soto ("Plaintiff"), is a natural person residing in Los Angeles county in the state of California, and is a "consumer" as defined by the FDCPA, 15 U.S.C. §1692a(3) and is a "debtor" as defined by Cal Civ Code §1788.2(h).
- 4. At all relevant times herein, Defendant, Creditors Financial Group LLC ("Defendant") was a company engaged, by use of the mails and telephone, in the business of collecting a debt from Plaintiff which qualifies as a "debt," as defined by 15 U.S.C. §1692a(5), and a "consumer debt," as defined by Cal Civ Code §1788.2(f). Defendant regularly attempts to collect debts alleged to be due another, and therefore is a "debt collector" as defined by the FDCPA, 15 U.S.C. §1692a(6), and RFDCPA, Cal Civ Code §1788.2(c).

#### IV. FACTUAL ALLEGATIONS

5. At various and multiple times prior to the filing of the instant complaint, including within the one year preceding the filing of this complaint, Defendant contacted Plaintiff in an attempt to collect an alleged outstanding debt.

- 6. On or about June, 2010, Plaintiff began receiving letters and phone calls from Defendant regarding an alleged debt.
- 7. Defendant contacted Plaintiff repeatedly and continuously to collect the alleged debt. Defendant implied that legal action would be taken against Plaintiff in order to collect the alleged debt. Defendant has not taken such action to date.
- 8. Defendant failed to identify itself as a debt collector, attempting to collect an alleged debt, in at least one communication to Plaintiff.
- 9. Defendant's conduct violated the FDCPA and the RFDCPA in multiple ways, including but not limited to:
  - a) Causing a telephone to ring repeatedly or continuously to annoy Plaintiff (Cal Civ Code §1788.11(d));
  - b) Communicating, by telephone or in person, with Plaintiff with such frequency as to be unreasonable and to constitute an harassment to Plaintiff under the circumstances (Cal Civ Code §1788.11(e));
  - c) Causing Plaintiff's telephone to ring repeatedly or continuously with intent to harass, annoy or abuse Plaintiff (§1692d(5));
  - d) Communicating with Plaintiff at times or places which were known or should have been known to be inconvenient for Plaintiff (§1692c(a)(1));
  - e) Falsely representing or implying that nonpayment of Plaintiff's debt would result in the seizure, garnishment,

attachment, or sale of Plaintiff's property or wages, where such action is not lawful or Defendant did not intend to take such action (§1692e(4));

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- f) Threatening to take an action against Plaintiff that cannot be legally taken or that was not actually intended to be taken (§1692e(5));
- g) Threatening Plaintiff that nonpayment of Plaintiff's debt may result in the arrest of Plaintiff or the seizure, garnishment, attachment or sale of any property or the garnishment or attachment of wages of Plaintiff, where such action was not in fact contemplated by the debt collector and permitted by the law (Cal Civ Code §1788.10(e));
- h) Threatening to take an action against Plaintiff that is prohibited by § 1788 of the California Civil Code (Cal Civ Code §1788.10(f));
- i) Falsely representing that a legal proceeding has been, is about to be, or will be instituted unless payment of a consumer debt is made (Cal Civ Code §1788.13(j));
- j) Failing to notify Plaintiff during the initial communication with Plaintiff that the communication was an attempt to collect a debt and any information obtained would be used for that purpose (§1692e(11));
- k) Failing to notify Plaintiff during each collection contact that the communication was from a debt collector (§1692e(11)); and
- l) Engaging in conduct the natural consequence of which is to harass, oppress, or abuse Plaintiff (§ 1692d)).

10. As a result of the above violations of the FDCPA and RFDCPA Plaintiff suffered and continues to suffer injury to Plaintiff's feelings, personal humiliation, embarrassment, mental anguish and emotional distress, and Defendant is liable to Plaintiff for Plaintiff's actual damages, statutory damages, and costs and attorney's fees.

## COUNT I: VIOLATION OF FAIR DEBT COLLECTION PRACTICES ACT

11. Plaintiff reincorporates by reference all of the preceding paragraphs.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against the Defendant for the following:

- A. Declaratory judgment that Defendant's conduct
- violated the FDCPA;
- B. Actual damages;
- C. Statutory damages;
- D. Costs and reasonable attorney's fees; and,
- E. For such other and further relief as may be just and proper.

# COUNT II: VIOLATION OF ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 12. Plaintiff reincorporates by reference all of the preceding paragraphs.
- 13. Further, §1788.17 of the RFDCPA mandates that every debt collector collecting or attempting to collect a consumer debt shall comply with

the provisions of Sections 1692b to 1692j, inclusive, of, and shall be subject to the remedies in Section 1692k of, Title 15 of the United States Code statutory regulations contained within the FDCPA, 15 U.S.C. §1692d, and §1692d(5).

14. To the extent that Defendant's actions, counted above, violated the RFDCPA, those actions were done knowingly and willfully.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against the Defendant for the following:

- A. Declaratory judgment that Defendant's conduct violated the RFDCPA;
- B. Actual damages;
- C. Statutory damages for willful and negligent violations;
- D. Costs and reasonable attorney's fees,
- E. For such other and further relief as may be just and proper.

## PLAINTIFF HEREBY REQUESTS A TRIAL BY JURY

Respectfully submitted this 19th day of July, 2011.

Ву:

Todd M. Friedman
Law Offices of Todd M. Friedman, P.C.
Attorney for Plaintiff

Todd M. Friedman, Esq. Law Offices of Todd M. Friedman, P.C. 369 S. Doheny Dr., #415 Beverly Hills, CA 90211 Phone: 877-206-4741 Fax: 866-633-0228 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA HUGO SOTO, CASE NUMBER 1 ACV11-6056 RZ PLAINTIFF(S) CREDITORS FINANCIAL GROUP LLC, SUMMONS DEFENDANT(S). DEFENDANT(S): CREDITORS FINANCIAL GROUP LLC TO: A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it), you must serve on the plaintiff an answer to the attached 🗹 complaint 🗆 \_\_\_\_\_ amended complaint 🖂 counterclaim 🖂 cross-claim or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff's attorney, Todd M. Friedman \_, whose address is Law Offices of Todd M. Friedman, 369 S. Doheny Dr., #415, Beverly Hills, CA 90211 . If you fail to do so, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. Clerk, U.S. District Court JUL 2 2 2011 (Seal of the Court) [Use 60 days if the defendant is the United States or a United States agency, or is an officer or employee of the United States. Allowed 60 days by Rule 12(a)(3)]. CV-01A (12/07) SUMMONS

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Case 2:11-cv-06056-RGK-MAN Document 1 Filed 07

# UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I (a) PLAINTIFFS (Check box if you are representing yourself []) HUGO SOTO	DEFENDANTS CREDITORS FINANCIAL GROUP LLC				
(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)	Attorneys (If Known)				
Todd M. Friedman, Esq, Law Offices of Todd M. Friedman, P.C.					
369 S. Doheny Dr., #415, Beverly Hills, CA 90211					
	ENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only in X in one box for plaintiff and one for defendant.)				
☐ I U.S. Government Plaintiff	PTF DEF sis State  PTF DEF 1 Incorporated or Principal Place □ 4 □ 4  of Business in this State				
☐ 2 U.S. Government Defendant ☐ 4. Diversity (Indicate Citizenship of Parties in Item III)	nother State				
Citizen or Su	bject of a Foreign Country 3 3 Foreign Nation 6 6				
IV. ORIGIN (Place an X in one box only.)	•				
☑ 1 Original ☐ 2 Removed from ☐ 3 Remanded from ☐ 4 Reinstated or ☐ 5 Transferred from another district (specify): ☐ 6 Multi-☐ 7 Appeal to District Proceeding State Court Appellate Court Reopened District Litigation Magistrate Judge					
V. REQUESTED IN COMPLAINT: JURY DEMAND: X Yes A No (Check ')	Yes' only if demanded in complaint.)				
CLASS ACTION under F.R.C.P. 23:  Yes No	□ MONEY DEMANDED IN COMPLAINT: S				
VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.)  15 USC 1692 Violation of the Fair Debt Collection Practices Act					
VII. NATURE OF SUIT (Place an X in one box only.)	,				
CONTROL OF A PRINTED AND A CONTROL OF TORTE	TORTS PRISONER LABOR				
OTHER STATUTES . GONTRACT . TORTS  □ 400 State Reapportionment □ 110 Insurance . PERSONAL INJU					
□ 410 Antitrust □ 120 Marine □ □ 310 Airplane	PROPERTY 510 Motions to Act				
☐ 430 Banks and Banking ☐ 130 Miller Act ☐ 315 Airplane Pro					
□ 450 Commerce/ICC □ 140 Negotiable Instrument □ Liability  Rates/etc □ 150 Recovery of □ 320 Assault, Libe	☐ 37   Truth in Lending   Habeas Corpus   Relations				
Standar	□ 380 Other Personal □ 530 General □ 730 Labor/Mgmt.  Property Damage □ 535 Death Penalty Reporting &				
☐ 460 Deportation Overpayment & ☐ 330 Fed. Employ	ers' 385 Property Damage 555 Deam Femaley Reporting & Disclosure Act				
and Correct Indement Liability	Product Liability Other				
Organizations	BANKRUPTCY 550 Civil Rights 790 Other Labor				
1 480 Consumer Credit 1 152 Recovery of Defaulted Liability	1333 Prison Condition Lingation				
1 490 Cable/Sal TV Student Loan (Excl.   350 Motor Vehic	le 158 FORFEITURE / 1791 Empl. Ret. Inc.				
□ 810 Selective Service Veterans) □ 355 Motor Vehic □ 850 Securities/Commodities/ □ 153 Recovery of Product Lish	119C 157 DIGIO A grighthura PROBURTY BIGHTS				
Exchange Product Liab	ONT PICITIES THE 430 Other Food & TO 830 Consisten				
□ 875 Customer Challenge 12 Veteran's Benefits Injury	□ 441 Voting Drug □ 830 Patent				
USC 3410 🗆 160 Stockholders' Suits 🖂 362 Personal Inju	ry- □ 442 Employment □ 625 Drug Related □ 840 Trademark				
₩ 890 Other Statutory Actions ☐ 190 Other Contract Med Malprac					
□ 891 Agricultural Act □ 195 Contract Product □ 365 Personal Inju					
□ 892 Economic Stabilization Liability Product Liab  Act □ 196 Franchise □ 368 Asbestos Per	****				
□ 893 Environmental Matters					
□ 894 Energy Allocation Act □ 210 Land Condemnation Liability	Employment				
12 905 Freedom of Info Act   1220 Foreclasure   IMMIGRATIO	N : 446 American with 660 Occupational 865 RSI (405(g))				
□ 900 Appeal of Fee Determi □ 230 Rent Lease & Ejectment □ 462 Naturalization	Disabilities - Safety /Health FEDERAL TAX SUITS				
Hallott Dilace Education 10/13 to Ballot	Other Golden George Grant Gran				
D 950 Constitutionality of D 290 All Other Real Property Alien Detains	ee Rights 🔲 871 IRS-Third Party 26				
State Statutes U 465 Other Immig	ration USC 7609				
Actions					
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FOR OFFICE USE ONLY: Case Number: ACVIII-605

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

CV-71 (05/08)

# UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a) If yes,	). IDENTICAL CASES: Ha list case number(s):	s this action been p	reviously filed in this court a	nd dismissed, remanded or closed? ☑ No □ Yes
	). RELATED CASES: Hav	e any cases been pr	eviously filed in this court the	at are related to the present case? VNo 🗆 Yes
	· 🗆 c.	Arise from the sair Call for determinat For other reasons v	e or closely related transactic ion of the same or substantial yould entail substantial duplic	ons, happenings, or events; or Ily related or similar questions of law and fact; or cation of labor if heard by different judges; or , <u>and</u> one of the factors identified above in a, b or c also is present.
IX, VE	NUE: (When completing the	following informa	tion, use an additional sheet i	f necessary.)
				if other than California; or Foreign Country, in which EACH named plaintiff resides. thi <u>s box is c</u> hecked, go to item (b).
County in this District:*  Los Angeles				California County outside of this District; State, if other than California; or Foreign Country
				if other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).
County in this District:				California County outside of this District; State, if other than California; or Foreign Country
				Colorado
	st the County in this District; one; In land condemnation or			f other than California; or Foreign Country, in which EACH claim arose, ved.
Соипт	y in this District:*			California County outside of this District; State, if other than California; or Foreign Country
Los A	ngeles .	-		
* Los A	angeles, Orange, San Bernar n land condemnation cases, us	dino, Riverside, V	entura, Santa Barbata, or S	San Lais Obispa Counties
	NATURE OF ATTORNEY (			Date July 19, 2011
ог	other papers as required by lav	v. This form, appro	ved by the Judicial Conferenc	mation contained herein neither replace nor supplement the filing and service of pleadings e of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed ting the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)
Key to S	Statistical codes relating to So	cial Security Cases	:	
	Nature of Suit Code	Abbreviation	Substantive Statement of	f Cause of Action
	361	HIA		ance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended, splials, skilled nursing facilities, etc., for certification as providers of services under the FF(b))
	862	BL	All claims for "Black Lun (30 U.S.C. 923)	g" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969.
•	863	DIWC		workers for disability insurance benefits under Title 2 of the Social Security Act, as iled for child's insurance benefits based on disability. (42 U.S.C. 405(g))
	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the So Act, as amended. (42 U.S.C. 405(g))			
	864	SSID	All claims for supplement Act, as amended,	al security income payments based upon disability filed under Title 16 of the Social Security
	865	ŔSI	All claims for retirement (U,S.C. (g))	old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42

CIVIL COVER SHEET

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CV-71 (05/08)

# UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

#### NOTICE TO COUNSEL

(For use in Direct Assignment of Civil Cases to Magistrate Judges Program only)

The court has directed that the following rules be specifically called to your attention:

- I. Notice of Right to Consent to Disposition of a Civil Case by a United States Magistrate Judge [28 U.S.C. § 636(c)]
- II. Continuing Obligation to Report Related Cases (Local Rule 83-1.3.3)
- III. Service of Papers and Process (Local Rule 4)

# I. NOTICE OF RIGHT TO CONSENT TO DISPOSITION OF A CIVIL CASE BY A UNITED STATES MAGISTRATE

Pursuant to Local Rule 73-2, the initiating party must serve this notice and consent form CV-11C on each party at the time of service of the summons and complaint or other initial pleading.

The parties are advised that their consent is required if the above assigned magistrate judge is to conduct all further proceedings in the case, including trial and final entry of judgment pursuant to 28 U.S.C. § 636(c) and Federal Rule of Civil Procedure 73. Should the parties not consent to proceed before the above assigned magistrate judge, the case will be randomly reassigned to a district judge. If this occurs, the parties cannot later consent to reassignment of the case to any other magistrate judge.

The parties are further advised that they are free to withhold consent without adverse substantive consequences. If the parties agree to the exercise of jurisdiction by the magistrate judge, the parties shall jointly or separately file a statement of consent setting forth such election. Except as provided in Local Rule 73-2.4.1.1, for cases originally filed in district court and initially assigned only to a magistrate judge, the statement of consent shall be filed within 42 days after service of the summons and complaint upon that defendant, and within 42 days by plaintiff after service upon the first-served defendant. If the United States, an agency of the United States, or an officer or employee of the United States is a defendant, the statement of consent shall be filed by the government defendant within 60 days after service of the summons and complaint upon that defendant.

For cases removed from state court and initially assigned only to a magistrate judge, a joint or separate statements of consent shall be filed by plaintiff and all defendants upon whom service has been effected, within 14 days after the notice of removal is filed.

Since magistrate judges do not handle felony criminal trials, civil trial dates are not at risk of being preempted by a felony criminal trial, which normally has priority. Further, in some cases, the magistrate judge may be able to assign an earlier trial date than a district judge. There may be other advantages or disadvantages which you will want to consider.